# Frequently Asked Questions for International Students during the Confinement: November 3 Update



In order to help provide you with important information you may need during this second re-confinement, we've put together the below information for your perusal. More information is also available on the Rennes 2 intranet in French.

#### Information on Health Resources for Students

Are you COVID-19 symptomatic or a contact case? A COVID screening center has opened at 6 rue d'Échange in downtown Rennes. A 12pm - 2pm slot has been created specifically for students. Make an appointment.

Conditions: you be symptomatic, with or without a prescription, or be a contact case identified by the CPAM or the ARS. It is necessary to know one's French social security number for registration. In the case of positive test results for Covid-19, you must inform Rennes 2, and fill in this form online at the ENT Intranet.

You can also send any questions to: etudiant-covid19 [at] univ-rennes2.fr (etudiant-covid19[at]univ-rennes2[dot]fr).

The Student Health Centre (SSE) remains open during this period of re-confinement. Appointments already scheduled will take place, consultation slots are open, and some consultations may take place by telephone. As a reminder, appointments with a health professional are part of the waivers to be able to travel during the reconfinement period. Do not hesitate to come to SSE if your attending physician cannot be reached, or for any request for information or advice. E-mail: sse [at] univ-rennes1.fr (sse[at]univ-rennes1[dot]fr) (for all requests for information and advice) / Telephone: 02 23 23 55 05 (to make an appointment)

#### **Useful contacts for international students**

#### **Cirefe Students**

The health crisis means that we will be organizing our teaching in a different way. Please check your email regularly for the latest information.

- If you are looking for more information on the organization of your classes, pease contact your referring teacher.
- If you are looking for administrative information or you don't know the address of your referring teacher, please contact us at: cirefe [at] univ-rennes2.fr (cirefe[at]univ-rennes2[dot]fr).

### **Exchange Students**

Any questions you may have should be directed to sri-incoming [at] univ-rennes2.fr (sri-incoming[at]univ-rennes2[dot]fr). Someone from our International Office will get back to you as soon as possible.

### **Individual Mobility Students**

Questions should be directed to the University's DEVU Office at: devu [at] univ-rennes2.fr

# FAOs

This list will grow more complete over time. Please don't hesitate to contact us at one of the above email addresses, or at the address: etudiant-covid19 [at] univ-rennes2.fr (etudiant-covid19[at]univ-rennes2[dot]fr).

Do I need a travel waiver (attestation) in order to leave my accommodations, even for a short period of time?

The answer is yes. It is important to download the travel waiver (available in French and English) from the government website and to carry it whenever you go out. Also please keep proof of your student status (student card or tuition certificate) with you each time you go to university or return home.

What are the conditions for accessing library services during the confinement?

#### **Library Services**

A check-out & return service will be available as of Tuesday, November 3. We are also working to establish a a way to offer students access to workstations upon reservation. The return date for all documents currently on loan has been extended to January 25, 2021.

#### Methods for returning documents

Only individuals who have an appointment for borrowing documents may return documents, if necessary. The return box remains closed due to the vigipirate system in place. Returned books will undergo a quarantine period before being put back into circulation.

#### **Borrowing Documents**

You must be registered at Rennes 2 in order to withdraw documents. Pease send by email your request for documents the day before (by 5:00 pm) the desired day you wish to withdraw them: bu-services [at] univ-rennes2.fr (bu-services[at]univ-rennes2[dot]fr).

Requests must be made through your Rennes 2 e-mail account (... [at] univ-rennes2.fr ([dot][dot][dot][at]univ-rennes2[dot]fr) / ... [at] etudiant.univ-rennes2.fr ([dot][dot][at]etudiant[dot]univ-rennes2[dot]fr)). In the request, indicate your name and student number.

For each document requested, please provide the following information:

the name of the author, the exact title, the year of publication, the catalogue index, the volume number for a multi-volume work, the number and/or precise date for journals.

Please note: only clear and complete applications will be considered.

It is possible to request documents located in all libraries and in the store. The number of documents that can be borrowed simultaneously remains the same as usual.

From there, an appointment will be established by email, from 9am to 12pm, then from 2pm to 5pm (please respect the appointment time, the wearing of a mask and social distancing rules). The withdrawal will be done through a door located on the parking lot behind the library, a bag will be prepared with your name. The documents, registered on your account, will be lent to you until January 25, 2021.

Our electronic resources also remain at your disposal.

#### Contacts:

your loan requests: bu-services [at] univ-rennes2.fr (bu-services[at]univ-rennes2[dot]fr) question or problem about electronic resources: bu-docelec [at] univ-rennes2.fr (bu-docelec[at]univ-rennes2[dot]fr) other question: bu-question [at] univ-rennes2.fr (bu-question[at]univ-rennes2[dot]fr)

More information on accessing library resources can be found on the Rennes 2 intranet.

I am a student in a situation of vulnerability with regards to COVID 19, who should I contact?

As a reminder, vulnerability concerns people at particular risk due to a co-morbidity or a fragility factor. In order to preserve your health, students should contact their attending physician or the SSE to stay in contact with medical personnel nearby.

# Are the university restaurants currently open?

The self-service area of the Metronome will be open for take-out. Standard pricing will continue to be applied to the usual formulas. Don't forget your travel waiver, mask and gel before you go!

# I am a student with a disability, who can I contact for support or occasional help?

The Relais Handicap Office is at the disposal of students who wish to discuss any particular problems or concerns they may have during this time. Given the current health context, the Office receives students by appointment only. Telephone or email communications are to preferred.

#### Contacts

relais-handicap [at] univ-rennes2.fr (relais-handicap[at]univ-rennes2[dot]fr)

Sylvie Saint-Jalmes - P522 Tel: 02 99 14 13 86

Corinne Darrort - P520 Tel: 02 99 14 13 97

Erwann Delisle - P521 Tel: 02 99 14 20 66

Gaëlle Akallouf - P522 Tel: 02 99 14 10 66

# Are sports facilities at the University open currently?

Sports classes (excluding university and high-level training) are closed during the confinement period.

# I'm feeling isolated and having negative thoughts. Is there anyone I can call?

Yes, students can still benefit from the Student Health Centre (sse [at] univ-rennes1.fr (sse[at]univ-rennes1[dot]fr)). The SSE provides free and confidential medical and social services and assistance to students. A team composed of doctors, psychiatrists, psychologists, dieticians, social workers, nurses and reception staff is at your disposal to help you.

#### The following resources are also available to you:

Fils santé jeunes: An anonymous and free service for 12-25 year old, open every day from 9am to 11pm. Call them or use a thread chat to speak with someone.

Nightline: Nightline is a listening, support and information service run by student volunteers, confidential, free, non-judgmental.

BAPU: government affiliated counseling centers open to all students who wish to receive psychological support. Their teams are composed of psychotherapists (psychiatrists and psychologists), social workers and an administrative service. Consultations are 100% covered by the French Social Security and complimentary insurance. There are no advance fees for students who use their services. Rennes affiliated offices website

### I am suffering from physical, verbal or psychological violence in my home, who can help me?

If you are in danger, you should immediately seek safety. In case of emergency, dial 17, or if you cannot speak, send an SMS to 114. You can raise the alarm at a pharmacy, which will contact law enforcement immediately.

# I have an Erasmus mobility planned for Semester 2. Are there any changes that I should be aware of in terms of processes?

For now, we still hope to welcome exchange students next semester.

However, please be aware that due to the rapidly evolving health context, this could change depending on future university and government announcements. If you have any questions, please contact the International Office: sri-incoming [at] univ-rennes2.fr

# Are international students enrolled in a French institution of higher education permitted to come to France during confinement?

Yes, the fact of being a student enrolled in a higher education institution in France constitutes an exemption that allows entry into the national territory. International students must then comply with the rules applicable to any non-French person authorized to enter the national territory with regard to tests. With the exception of students from European Union Member States, international students must have taken a test within 72 hours before boarding or take one upon arrival at the airport.

Reminder: for any travel on French territory or any travel to French territory, students must have the necessary certificates in French, available on the website of the Ministry of the Interior.

#### **Exchange students**

Below are a few questions which might interest international students who are currently at Rennes 2 as part of an exchange program.

# Who should I contact if I need to return to my home country?

You should contact :

- · the coordinator of your home university
- the coordinator(s) of the department(s) in which you are taking Rennes 2 (and CIREFE) courses
- $\bullet \ \ the \ International \ Office \ (SRI): sri-incoming \ [at] \ univ-rennes 2. fr \ (sri-incoming [at] univ-rennes 2 \ [dot] fr)$

# Should I need to return to my home country because of a Covid-related health problem, what date will appear on my attestation de fin de séjour?

The actual date of your departure will appear on your attestation / certificate. You will also receive an official certificate from Rennes 2 justifying the case of force majeure and specifying your date of departure as well as the official dates of the semester.

# If I am returning home, is it possible to finish my mobility online?

If you have left France to return to your home country **and you have not (administratively) interrupted your mobility**, you can also follow your courses offered online by Rennes 2. However, you will need to come back to France to take the exams, **except if the exams take place online**.

# What documents do I need to finish my mobility?

You must send the attestation de fin de séjour provided by your home university, to the Rennes 2 International Office at the following address: sri-incoming [at] univ-rennes2.fr (sri-incoming[at]univ-rennes2[dot]fr).